



NORTH BALDWIN UTILITIES

25 Hand Avenue
Bay Minette, AL 36507

Website: www.northbaldwinutilities.com

WHO IS NORTH BALDWIN UTILITIES

Established in 1945, NBU is a public utility providing water, wastewater and natural gas to the residents of North Baldwin County. NBU's natural gas is purchased from Houston-based company BP Energy, Inc. and transported via the Gulf South Pipeline. The system serves 1,900 residential customers, 25 industrial customers and 300 commercial or other customers.

SAFETY FIRST- KNOW WHAT'S BELOW

System failures occur infrequently along the nation's network of interstate natural gas pipeline facilities, and many of these are caused by damage from others digging near the pipeline. We watch for unauthorized digging, but we request your help to notify us.

ALWAYS CALL 811 BEFORE YOU DIG!

PIPELINE LOCATION AND MARKERS

Pipeline markers are used to indicate the approximate location of a natural gas pipeline and to provide contact information. Aerial patrol planes also use the markers to identify the pipeline route. Markers should never be removed or relocated by anyone other than a pipeline operator.

You can find out where other companies' pipelines are in the area by going to the National Pipeline Mapping System website at www.npms.phmsa.dot.gov.



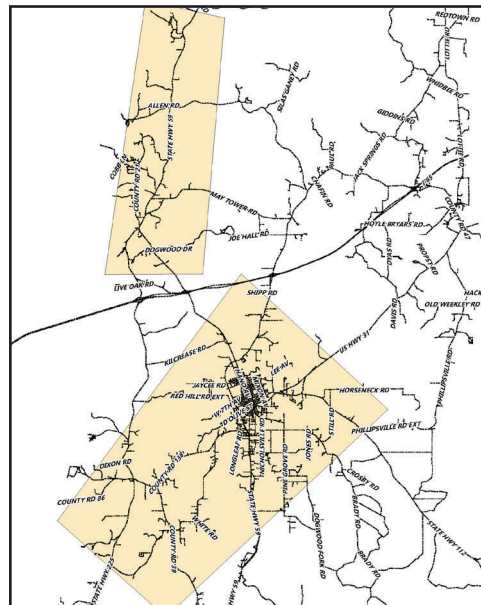
SIGNS OF A NATURAL GAS LEAK?

- Gaseous or hydrocarbon odor
- Continuous bubbling in wet or flooded areas
- Blowing or hissing sound
- A hole in ground blowing dust
- Flames, if a leak has ignited
- Dead or discolored vegetation in a green area

ACTIONS TO TAKE IF YOU SUSPECT A NATURAL GAS PIPELINE LEAK

Your personal safety should be your first concern.

- Evacuate the area & prevent anyone from entering
- Do NOT start/ turn off motor vehicles/ electrical equipment
- Avoid introducing any sources of ignition to the area (such as cell phones,, two-way radios)
- Don't attempt to operate any pipeline valves
- Call 911 or contact local fire or law enforcement
- Avoid any open flames
- Notify pipeline company
- Abandon any equipment being used near the area
- Don't attempt to extinguish a natural gas fire



EMERGENCY CONTACT:

1-251-580-1626 (Day)

1-251-580-2559 (Night)

PRODUCTS/ DOT GUIDEBOOK ID#/ GUIDE#:

Natural Gas 1971 115

ALABAMA

COUNTIES OF OPERATION:

Baldwin

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

NBU'S EMERGENCY RESPONSE PLAN

An Emergency Response Plan is developed for each pipeline facility to contain, control and mitigate the various types of emergency conditions/ situations that could occur at one of our facilities.

For more information regarding NBU's emergency response plans and procedures, contact us at info@NBUMail.com.

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